

PRESS RELEASE

**Electricity: Standard offer + 8.8% in Q4 2024
for vulnerable customers**

*The increase due to the dynamics of the natural gas market.
Expenditure during the year will be € 498 (-27.2%)*

Milan, 27 September 2024 - **In the last quarter of 2024, the electricity bill for the vulnerable 'average customer'¹ served under the Standard Offer service will increase by 8.8%.** Since 1 July this year, in fact, the service has been available only to vulnerable customers, i.e. those who are meet at least one of the following conditions: aged over 75 years old, social bonus recipient, disabled person (art. 3, L. 104/92), resident in an emergency housing module or non-interconnected minor island, user of life-saving equipment. **Approximately 3.4 million customers** are currently served under the Standard Offer service. All vulnerable customers, even those currently in the free market, naturally have the right to switch to the Standard Offer service.

The change for the coming quarter is mainly due to the forecast increase in wholesale electricity prices as a result of the historically higher gas prices in the colder months. In detail, the increase in the PE component covering electricity purchase costs (+8.7%) was accompanied by that of the PPE equalisation component (+0.8%), offset by the decrease in dispatching costs (-0.7%). The components relating to general system charges and regulated network tariffs (transport and meter management) remain unchanged.

Although still not back to pre-crisis levels, expenditure for the vulnerable average user under the Standard Offer service in 2024 will be around € 498, down 27.2% compared to the equivalent 12 months in 2023.

From 1 October 2024, the reference price of electricity for the average customer will be **26.47 euro cents per kilowatt hour, including tax**, as follows:

Expenditure on energy:

- 12.22 euro cents (46.2% of the total bill) for energy procurement costs, up 19% compared to Q3 2024;
- 2.07 euro cents (7.8% of the total bill) for retail marketing, unchanged from Q3 2024.

Expenses for transport and meter management:

- 5.68 euro cents (21.5% of the total bill) for distribution, metering, transport, equalisation of transmission and distribution and quality services; unchanged from Q3 2024.

Expenditure on system charges:

- 3.86 euro cents (14.6% of the total bill) for system charges, unchanged from Q3 2024.

Taxes:

- 2.64 euro cents (9.9% of the total bill) for taxes including VAT and excise duties.

¹ These are vulnerable customers with a consumption of 2,000 kWh/year and a committed power of 3kW. The calculation for the vulnerable 'average customer', with consumption of 2,700 kWh/year and power of 3kW, is available on ARERA's website at: https://www.arera.it/dati-e-statistiche/dettaglio/aggiornamenti-delle-condizioni-di-tutela-elettrica?ADMCMD_prev=LIVE

General system charges in Q4 2024

The A_{SOS} tariff component covering the general charges related to the support of renewable energies accounts for 77.15% of the general charges, breaking down as follows:

- 57.56% for renewable energy resource incentives (formerly A3 renewable part)
- 19.59% for benefits to energy-intensive companies (formerly Ae)

In relation to the A_{RIM} tariff component, it is recalled that the 2023 Budget Law provided for the transfer to general taxation of what are termed 'nuclear charges' (charges for the decommissioning of nuclear power plants and facilities and territorial compensation for local authorities hosting such plants and the national repository).

The A_{RIM} component, covering the remaining general charges, accounts for a total of 22.85% of the general charges and is broken down as follows:

- 3.70% for the promotion of energy efficiency (in connection with technological and industrial development measures - former share of UC7, now in the A_{SVRIM} element)
- 1.11% for system research support (formerly A5)
- 1.15% for compensation to smaller electricity companies (formerly UC4)
- 7.82% for special tariff schemes for universal and freight rail services (formerly A4)
- 9.07% for the electricity bonus (formerly the A_S component)